

PATIENT FORUM MEETING
18:15 on Thursday 5th August 2015

1. THOSE PRESENT:

JT, SS, MR, SO, LG & son, MH, CM, RG, TK,

APOLOGIES: BT, DS

2. MINUTES:

The minutes of the last meeting, having been previously distributed, were taken as read and there were no matters arising.

3. A WARM WELCOME was extended to CM and RG(patients) who attended upon receipt of text reminder sent.

Dr Khan was also welcomed and thanked for coming to the meeting on his very first day

JT explained that Dr Poon had come to the end of his year's placement with the Practice and that practice has three new doctors starting today

- (i) Dr Yousaf Khan will be working at the practice for 6 months, under the supervision of Dr Al Ausi
Dr Khan introduced himself, explaining that he is training to be a GP having been an orthopaedic surgeon with the spinal experts at Stepping Hill. He specialises in arthritis and muscular skeletal problem. Whilst at the practice he will be developing his GP skills and knowledge but will be working on a project reviewing referral pathway and outcomes for patients with orthopaedic / back pain, and looking if he can use his experience in this field to offer alternative treatment options.

Dr Khan has very kindly agreed to give a presentation evening on his speciality perhaps in November.

- (ii) Dr Cressida Crabtree has also started at the practice and will be working Mon – Wednesday over the next 20 months.
- (iii) Dr Shoaib Amaan is a qualified GP who is specialising in sports medicine, He will be working at the practice offering a variety of appointments (acute and chronic illness) but he is also planning some community projects such as community walks and exercise on prescription, life style and behaviour initiatives, and working with local schools to educate children on healthy living.

Dr Amaan has requested that he attends the next meeting to discuss his ideas

4. REPORT ON PRACTICE DEVELOPMENTS

(i) PMS contract changes

As discussed at a previous meeting, there have been, in the past, two types of contract for GP practices, GMS and PMS contracts. PMS contracts are local contracts, aimed at practices focusing on their local population needs eg elderly, children etc. Marple Cottage Surgery has a Personal Medical Service contract, which set specific contract targets relating to providing enhanced chronic disease management, such as a comprehensive diabetic service, and additional acute appointment access, in return for funding for a Nurse Practitioner at the practice,

As from October 2015 this funding is being withdrawn, and although there is not plan to reduce our workforce we will be our service provision to ensure it is in line new contract terms (which we are awaiting)

(ii) Video consultations

Marple Cottage Surgery is testing out a system whereby patients can have a video consultation. The patient and doctor could log into the system so that the doctor could access the patient's records.

At present the Practice is testing the system, but it is the intention to trial this with some CDM patients, and possibly lunch time 'video' surgeries to help people unable to leave work .

In response to a question from MR, JT explained that although the patient can be anywhere the doctor will be at the practice as they need access to the clinical system.

This is not an NHS initiative but an pilot between the practice clinical supplier and the practice, with support from Stockport CCG.

(iii) DATA SHARING AGREEMENT

JT gave summary of current "data sharing agreement" in place:

- a. Summary Care Record – national system which allows hospitals to access basic data (allergies, medications) in order to enable appropriate treatment, particularly in emergencies.
- b. Care Data – more recent legislative change allowing anonymised data to be extracted for health and research purposes. There has been lots of media coverage over this subject, particularly r fear of data being used for profit.
- c. Stockport Health Record – this is a local system, managed by Stockport CCG, allowing data from patient records to be access by the local hospital and out of hours service (Mastercall)

JT confirmed that the Stockport Health Record is being rebranded at Stockport Health and Care Record and Stockport CCG is requesting the practice to sing agreement to share data with wider group of organisations, including some third sector organisations

JT acknowledges the importance of record sharing for patient safety but is very concerned that patients have not been consulted or informed, as they were for the first initiative. JT has requested that the CCG formally notify patients of the proposed changes.

Patient forum agreed to contact Healthwatch to enquire if they have been consulted. (Tony Stokes' office on 0161 974 0753)

(iv)VANGUARD BID/7DAY WORKING

Nationally the government is seeking new ways for the NHS to work, with two models of care to be piloted;

- Vertical Integration - whereby hospitals would be in charge of everything downwards and
- MCP – whereby the GPs would lead the community services

In Stockport the MCP model is being piloted in Cheadle / Bramhall locality with a view to roll this out across Stockport. As yet we have little information re how this will look or work but part of the scheme will be facilitate a 7 day a week access to medical services.

In fact, in Stockport, with Mastercall we have 7 day a week 24 hours a day access but officials elsewhere are looking to create hubs to provide care 24/7.

NB It is worthy of note that hospitals are paid according to each appointment and procedure eg number of operations etc, whereas GPs are paid a monthly fee. Therefore it is concerning to many GP practices how they can open longer as they have no means to generate new income to pay for additional staff to work extra hours.

5. INITIATIVES

Newsletter. This went out on July 29 and there has been some response, particularly about DNAs. The next newsletter should go out in time to publicize our presentation evening which we hope to arrange for early November.

6. NEXT MEETING

2nd September 2015 – Dr Amaan to attend