

4<sup>th</sup> February 2021

Dear Patient,

## **Premises improvements**

The last 12 months have been difficult for everyone, and at the Practice we have had to adapt to new ways of working whilst striving to continue to provide the best service we can for all our patients. We are now investing a lot of time and resource into the Covid vaccination programme, with staff working at the vaccination clinic during the week and at weekends. We hope that this will, in time, help our team and patients return to some semblance of normality in the future.

With this in mind we have been planning ahead for the future, working on how we can renovate and improve the practice premises for our patients.

We are delighted to inform you our long-standing building improvement project will commence on 8th February 2021, with an expected completion in May / June 2021.



The project aims to reconfigure and modernise the practice:

- to increase the number of clinical rooms
- meet required disability access requirements, such as installing a lift and improved wheelchair access
- create a larger patient waiting area to help meet infection control standards
- create a new entrance from the car park which will be part of a glass extension with a new staircase to the first floor

We believe that these improvements will enable us to provide high quality care for our patients for many years to come.

We understand that some patients may have questions and we will endeavour to respond in a timely manner if you email [stoccg.marplecottagesupport@nhs.net](mailto:stoccg.marplecottagesupport@nhs.net).

There will be no change to our working hours or services, but naturally there will be some disruption and noise whilst this work is being carried out. Also, we will have reduced car parking capacity to accommodate the building contractors facilities, and would respectfully ask if patients, *where possible*, avoid driving to the practice.

We hope that you will share our enthusiasm for improving Marple Cottage Surgery, and that the completion of these works will coincide with a more hopeful 2021 for us all.

Yours sincerely



Dr Andrew Johnson  
GP Partner



Dr Maher Al-Ausi  
GP Partner



Mr Johan Taylor  
Managing Partner